

Capability Statement

Technology, intelligence and procurement for governments, enterprises and international development organisations worldwide.

CORE CAPABILITIES

Connected Business Platforms

Systems where citizens, suppliers, members and delivery teams transact in one governed place, with identity, workflow, audit trails and reporting.

Custom Software & Systems Engineering

Bespoke applications, systems integration, communication-equipment software design, legacy modernisation, cloud and DevOps.

Sourcing, Procurement & Supply Intelligence

Sourcing strategy, supplier market research, tender documentation, evaluation frameworks and contract structuring. Vendor independent.

CORPORATE INFORMATION

Registered name	Lunava Digital Solutions FZCO
Entity type	Free Zone Company (FZCO)
Jurisdiction	IFZA, Dubai Silicon Oasis, UAE
Registered address	IFZA Business Park, Building A2, Dubai Silicon Oasis, Dubai, UAE
Licence number	[To be confirmed]

Tax registration (TRN)	[To be confirmed]
Currencies	AED, USD, EUR, GBP
Contract languages	English, Arabic
Telephone	800-LUNAVA
Email	support@lunavadigital.com
Website	www.lunavadigital.com

LICENSED ACTIVITIES

- Portal
- Computer Systems & Communication Equipment Software Design
- Sourcing & Procurement Consultant

SECTORS SERVED

- Government and public sector: ministries, authorities, municipalities
- Private enterprise: multi-site operators, financial and industrial groups
- International development: donor programmes, implementing organisations, NGOs
- Startups and growth SMEs building core operating systems

WHY ORGANISATIONS SELECT LUNAVA

- Technology and procurement under one accountable contract, not two vendors
- Global delivery across regions and time zones from a UAE free zone base
- Documented knowledge transfer so client teams can operate what we build
- Delivery designed for institutional scrutiny: audit trails, reporting, handover
- Independent advice; no reseller commissions steering technology choices
- Contracting-ready for donor, government and enterprise procurement rules

GOVERNANCE, COMPLIANCE AND DELIVERY ASSURANCE

- Written scope, acceptance criteria and documented change control
- One named accountable lead and a single escalation path per engagement
- Client ownership of intellectual property in bespoke work on payment
- Data protection aligned to GDPR, UAE PDPL, POPIA and other major regimes
- Published information security, acceptable use and subprocessor policies
- Independence on procurement advisory; we do not bid for tenders we advise on

ENGAGEMENT MODELS

Assessment & blueprint

Fixed price, 4 to 6 weeks. A costed, defensible roadmap before budget is committed.

Fixed-scope delivery

Fixed price against written scope, typically 3 to 6 months, with phased releases.

Dedicated delivery team

Monthly per squad. Engineering, design and delivery management in two-week increments.

Managed services

Annual, tiered by service level, with defined response and resolution targets.

PROCUREMENT CONTACT

Tenders and registration	support@lunavadigital.com · intent to bid confirmed within two working days
Vendor registration	www.lunavadigital.com/vendor-registration , covering standard supplier portal fields
Due diligence pack	Trade licence, incorporation documents, ownership disclosure, bank verification and policies on request



Tell us the outcome, the constraints and the deadline

We will tell you plainly whether we are the right partner, and what it would take. support@lunavadigital.com · 800-LUNAVA · www.lunavadigital.com/contact

Fields marked [To be confirmed] are pending final registration detail and are supplied on request.